

VOCABULARY

to pick up buscar, retirar*Your display is ready to pick up.***to tighten** apertar*We've tightened the connection.***to clean** limpar*We've cleaned the screen.***to store** guardar*Store it out of the sunlight.***to take care of** cuidar de*Here are some tips to take care of your display.***as good as new** novo em folha*After the repair, it looks as good as new.***perfectly** perfeitamente*The receiver is working perfectly now.***tip** dica*One tip: keep it dry.***gently** com cuidado, de leve*Clean the screen gently, with a soft cloth.***careful** cuidadoso*Be careful with the cable.***sunlight** luz do sol*Don't leave the display in direct sunlight.***firmware update** atualização de firmware*We've installed a firmware update, and now the map is faster.***warranty** garantia*The warranty covers the cable for three months.***connection** conexão*The connection was loose, so we tightened it.*

PATTERNS · O PADRÃO DA AULA

We've + particípio = resultado de agora

✓ We've replaced the cable. (o cabo novo está lá)

✓ We've tested everything. (está tudo testado)

Disse QUANDO? Past simple

✓ We've installed a firmware update. (sem data: resultado)

✓ We installed it yesterday. (com data: past simple)

X We've installed it yesterday.

Regulares: -ed · irregulares: forma própria

✓ clean → cleaned · replace → replaced · tighten → tightened

· install → installed

✓ do → done · find → found · put → put

Pergunta do cliente e resposta curta

✓ Have you tested it? — Yes, we have.

✓ Have you cleaned the antenna? — No, we haven't.

X Have you tested it? — Yes, we do.

KEY PHRASES

Good news: ... is ready. Boa notícia: ... está pronto.**Is it working now?** Está funcionando agora?**It looks as good as new.** Parece novo em folha.**Can I give you some tips?** Posso te dar umas dicas?**How much do I owe you?** Quanto eu te devo?**Call me if you have any problems.** Me liga se tiver qualquer problema.

MINHAS FRASES · ESCREVA 3 EXEMPLOS SEUS ANTES DA AULA

Comece com: We've replaced the cable... · clean → cleaned ...

NOTAS